



## Checklist and frequently asked questions

### Transit Visa – (subclass 771) Checklist

Use this checklist to ensure that your application is complete and all of the relevant documentation has been included.

You must provide documents and evidence to support your application for this visa. We can make a decision using the information you provide when you lodge your application. It is in your interest to provide as much information as possible with your application at the time of lodgement. Applications with missing information can be decided on the information provided at lodgement and might take longer to finalise

- **All non-English documents must be translated into English and accompany the certified copy of the document.**
  - In Australia contact the [National Accreditation Authority for Translators and Interpreters](#) for a translator.
  - Translators outside Australia do not need to be accredited, but they must endorse the translation with their full name, address, telephone number, and details of their qualifications and experience in the language being translated.
- **All foreign issued documents must be certified by the issuing authority**
- With the exception of police certificates, **do not supply original documents** with your application unless asked to do so. If submitting a paper application - You should **provide ‘certified copies’ of original documents.**

### Issuing authority certification of documents

**In Lebanon**, all official documents (Individual Census, Family Census, Marriage Certificates, Divorce Certificates, Death Certificates) must be certified by the Ministry of Interior and Municipalities. The original copy of these should be provided (multiple copies can be issued by the Ministry upon request and therefore they will not be returned to you).

**Republic of Cyprus**, birth certificates, passports, ID cards and marriage certificates must be certified by the Republic of Cyprus District Administration Office.

### Certified copies

For paper applications, you should provide ‘certified copies’ of original documents where the original cannot be provided and retained by the department. ‘Certified copies’ are copies authorised, or stamped as being true copies of originals, by a person or agency recognised by the law of the country in which you currently reside (usually a Notary Public).

**In Lebanon**, the only document, if requested, that would need to be a ‘certified copy’ is land ownership documents

We cannot return any documents you provide with your application to you.

## Lodging your application

[The Australian Visa Application Centre \(AVAC\)](#) managed in partnership with *TLS Contact a Teleperformance company*.

The AVAC accepts paper applications and collects Biometrics (fingerprints and photo) from all clients applying for Australian visas in Lebanon.

The AVAC will charge a fee for these services which is payable in Cash Only (in LBP).

Visa applicants and persons required to submit their biometrics should make an appointment prior to attending the AVAC.

Appointments for clients to lodge their visa applications and submit their biometrics can be made online: [https://au.tlscontact.com/lb/BEY/page.php?pid=appointment\\_booking](https://au.tlscontact.com/lb/BEY/page.php?pid=appointment_booking)

Only applicants residing in Cyprus can mail or courier their application to the Embassy.

## Biometrics collection

All applications submitted by residents in Lebanon are required to provide their biometrics (fingerprints and photo), unless exempt. Applicants who apply online using ImmiAccount will be sent a letter advising them to attend the Australian Visa Application Centre in person to provide their biometrics.

Applicants must [make an appointment](#) with the AVAC prior to attending the centre. The AVAC charge a service fee for a range of services including biometric collection.

Further information can be found on our website, see: [Biometrics collection](#)

## Fraud and misrepresentation

If we find that you provided a bogus document or false or misleading information with your visa application:

- we might refuse your visa application
- we might prevent you from being granted another visa for three years and, if your visa has already been granted, we might cancel it.

Remember that you are responsible for the information included in your application, even if someone else completes it for you.

## Transit visa (subclass 771) - about this visa

This visa lets you and your dependent children to transit through Australia for no longer than 72 hours.

You must either:

- hold a booking and relevant documentation to enter another country
- hold a subclass 988 visa and relevant crew documents.

A transit visa is required even if you fly out on the same plane and from the same airport which you arrive, or you stay in the transit lounge and do not leave the airport.

Further information is available on the DIBP website <https://www.border.gov.au/Trav/Visa-1/771->

## Transit visa checklist

| <b>Necessary Visa Application Requirements</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                  |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------|
| A Completed and signed <a href="#">Form 876</a> – <i>Application for transit visa for Australia (subclass 771)</i>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | <input type="checkbox"/>                                                         |
| Copies of the biographical pages of the current passports or travel documents of all people included in the application (these are the pages with the holder's photo and personal details and the issue/expiry dates).<br><i>Note: your passport must have at least six months left before the expiry date.</i>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | <input type="checkbox"/>                                                         |
| One recent passport-sized photograph for all persons included in the application                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | <input type="checkbox"/>                                                         |
| <ul style="list-style-type: none"> <li>Your itinerary in Australia.</li> <li>Confirmed onward booking, such as a ticket, to continue your journey from Australia to another country within 72 hours of arrival.</li> <li>Any documents, such as visas, you need to enter the third country.</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | <input type="checkbox"/><br><input type="checkbox"/><br><input type="checkbox"/> |
| <b>For applicants joining as crew of a vessel – Necessary Requirements</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                  |
| <p>Details provided by the applicant:</p> <ul style="list-style-type: none"> <li>Documentary proof that you are employed on, or are to be employed on, the ship you are joining in Australia.</li> <li>Tickets or documents establishing arrangements for travel to a destination outside Australia.</li> <li>You need to have acceptable travel documents such as a seafarer's identity document.</li> <li>A statement from the vessel's local shipping/handling agent.</li> </ul> <p>The shipping agent provides the following details with your application:</p> <ul style="list-style-type: none"> <li>your name</li> <li>the name of the person you are replacing</li> <li>the name of the company employing you</li> <li>the name of the ship you will join</li> <li>the date you arrive in Australia</li> <li>the port and date you expect to join the ship</li> <li>if you are not the ship's owner, a copy of the request for crew from the ship's agent in Australia. The request should contain the details of all crew members applying for visas.</li> <li>Copy of your valid seaman's book.</li> </ul> | <input type="checkbox"/>                                                         |
| <b>Applicants under the age of 18 – Necessary Requirements</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                  |
| <p>Any child under the age of 18 years who is traveling without either one or both of the parents must provide either:</p> <ul style="list-style-type: none"> <li>an authorization to travel from the non-traveling parent/s, or</li> <li>A <a href="#">statutory declaration</a> giving their permission for you to travel, or</li> <li><a href="#">Form 1229</a> <i>Consent to grant an Australian visa to a child under the age of 18 years</i> – Completed by the non-travelling parent/s.</li> </ul> <p>Please note that any of the above documents should be signed before a Notary Public.<br/>You will have to attach copy of your parent's or guardian's government issued identification document (such as passport or driver's license) with their photograph and signature.</p>                                                                                                                                                                                                                                                                                                                          | <input type="checkbox"/>                                                         |
| <b>Applicants 75 years of age and over – Necessary Requirement</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                  |
| <ul style="list-style-type: none"> <li>You will be required to undergo a medical examination by a panel doctor nominated by DIBP. We will contact you after you lodge your application to advise you of the medical examinations required. To find your closest Panel Doctor see: <a href="#">Panel Doctors</a>. For more information on the Health requirement see <a href="#">Health examinations</a></li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | <input type="checkbox"/>                                                         |

|                                                                                                                                                                                                                                                                                                                                                                                    |                          |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------|
| <ul style="list-style-type: none"> <li>Evidence of adequate health insurance for the duration of your stay.</li> </ul>                                                                                                                                                                                                                                                             |                          |
| <b>Health Requirement – Applicant</b>                                                                                                                                                                                                                                                                                                                                              |                          |
| <p><b>Evidence of polio vaccination:</b> If you have spent 28 days or longer since 5 May 2014, in any of the countries listed below, or in any combination of those countries, you should provide your current certificate of vaccination against Polio.</p> <p>Countries: Afghanistan, Cameroon, Equatorial Guinea, Ethiopia, Iraq, Israel, Nigeria, Pakistan, Somalia, Syria</p> | <input type="checkbox"/> |

## Important notes and answers to Frequently Asked Questions:

### Transit without visa

**Lebanese citizens must apply for a transit visa** if you plan to travel through Australia to another country. If you are going to stay in Australia for longer than 72 hours you cannot get a Transit visa and you will need to apply for another type of visa.

**Cyprus** citizens may be eligible for Transit Without Visa (TWOV) arrangements. Eligible travellers must be able to meet the following criteria to be permitted to transit Australia without applying for a visa. Travellers must:

- enter **Australia by aircraft**
- hold a confirmed onward booking to leave Australia to travel to a third country on the same or another aircraft **within 8** hours of arrival in Australia
- hold documentation necessary to enter the country of destination** and
- not need to leave the airport transit lounge** except to continue their journey.

Further details about transit without visa arrangements can be found here:

<https://www.border.gov.au/Lega/Lega/Form/Immi-FAQs/do-i-need-a-visa-to-transit-through-australia>

### The Australian Visa Application Centre in Lebanon

The Australian Visa Application Centre (AVAC) managed in partnership with *TLS Contact* a *Teleperformance* company.

The AVAC collects Biometrics (fingerprints and photo) from all clients applying for Australian visas in Lebanon. All paper visa applications for Australian visas must also be lodged at the AVAC.

The AVAC will charge a fee for these services which is payable in Cash Only (in LBP).

Visa applicants and persons required to submit their biometrics should make an appointment prior to attending the AVAC.

Appointments for clients to lodge their visa applications and submit their biometrics can be made online:

[https://au.tlscontact.com/lb/BEY/page.php?pid=appointment\\_booking](https://au.tlscontact.com/lb/BEY/page.php?pid=appointment_booking)

Appointments can also be made by contacting the call centre in Cairo Egypt:

- Telephone +20 233 313 301 (9.30 am to 5.30 pm Sunday to Thursday)
- Telephone +961 1 994 666 (8.30 am to 3.00 pm Friday- for urgent calls only)

For more information on the Australian Visa Application Centre, please follow this link:  
<https://au.tlscontact.com/lb/BEY/index.php>

## How long will it take to process my application?

We publish our current global processing times online. The new processing time information will give you an indication of the time it will likely take to finalise a complete application. Global visa and citizenship processing times are updated monthly, providing you with an indicative timeframe for processing applications. Two processing times are displayed, indicating how long it is taking to finalise 75 and 90 per cent of applications submitted globally.

You can view processing times on our website at [www.border.gov.au/about/access-accountability/service-standards/global-visa-citizenship-processing-times](http://www.border.gov.au/about/access-accountability/service-standards/global-visa-citizenship-processing-times).

**We do not respond to status-related enquiries that fall within the published processing times. You should wait until after the processing time has elapsed before contacting us.** If you lodged your application online, you can monitor the status of your application through [ImmiAccount](#).

Once you have lodged your application you can expect us to:

- undertake checks, as required, to confirm that the information and documents provided are truthful and accurate
- finalise the application as quickly as possible and in accordance with Australian law.

To ensure your application is completed within the expected timeframe, make sure that you:

- submit a complete application, including all necessary supporting documents
- provide any additional documents or information we request within the specified time, or tell us immediately if this is not possible. (Remember to check your junk folder, as our correspondence may auto-filter into spam).
- keep contact with the case officer or processing office to a minimum, to allow processing of applications to proceed as quickly as possible.

**Note:** Applications are assessed on a case-by-case basis. Some individual circumstances may cause applications to fall outside the published processing times.

All applicants are in similar circumstances, we are unable to expedite one application above others. All non-citizens applying for visas to Australia are considered on their individual merits against the legal requirements set out in Australia's migration legislation. These requirements include mandatory health, character, and national security checks that are undertaken by other agencies. Some of these checks can take some time to complete.

However, if you have any significant information to add to the application or if there has been a material change in the applicant's circumstances that might have an impact on the visa application, please notify the case officer as soon as possible sending an email to [immigratin.beirut@dfat.gov.au](mailto:immigratin.beirut@dfat.gov.au)

## How to send additional information or documents

If you did not include all documents when you applied, send them as soon as you can:

- via your ImmiAccount if you applied online.

- **by post to:** The Australian Embassy Beirut, Visa Office, PO 11-1860 Raid El Solh, Beirut 11072090 Lebanon
- **by courier to:** The Australian Embassy Beirut, Visa Office, Serail Hill Beirut Centre Ville, Beirut Lebanon
- **by email:** from the email address you provided in your application to [immigration.beirut@dfat.gov.au](mailto:immigration.beirut@dfat.gov.au). (note the size must be under 5MB)
- **by hand:** to the Australian Visa Application Centre, you will need to make an appointment first and a fee will be charged for this service

### Persons exempt from providing biometrics

Government officials acting as a representative of a foreign government

- Officials of foreign governments (recognised by the Australian Government) when travelling to Australia **in the course of acting as a representative of a foreign government.**
- **Not exempt:**
  - Accompanying family members (unless nil visa application charge arrangements have also been extended to them)
  - Local government officials representing their state, province or other local political entity.